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## Calendar No. 255

106TH CONGRESS 1ST SESSION

**S. 800** 

[Report No. 106-138]

To promote and enhance public safety through use of 9-1-1 as the universal emergency assistance number, further deployment of wireless 9-1-1 service, support of States in upgrading 9-1-1 capabilities and related functions, encouragement of construction and operation of seamless, ubiquitous, and reliable networks for personal wireless services, and for other purposes.

### IN THE SENATE OF THE UNITED STATES

**ΛPRIL 14, 1999** 

Mr. Burns (for himself, Mr. McCain, Mr. Dorgan, and Mr. Wyden) introduced the following bill; which was read twice and referred to the Committee on Commerce, Science, and Transportation

AUGUST 4, 1999

Reported by Mr. McCain, with amendments

[Omit the part struck through and insert the part printed in italic]

## A BILL

To promote and enhance public safety through use of 9-1-1 as the universal emergency assistance number, further deployment of wireless 9-1-1 service, support of States in upgrading 9-1-1 capabilities and related functions, encouragement of construction and operation of seamless, ubiquitous, and reliable networks for personal wireless services, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.

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- 4 This Act may be cited as the "Wireless Communica-
- 5 tions and Public Safety Act of 1999".

#### 6 SEC. 2. FINDINGS AND PURPOSE.

- (a) FINDINGS.—The Congress finds that—
- (1) the establishment and maintenance of an end-to-end communications infrastructure among members of the public, emergency safety, fire service and law enforcement officials, emergency dispatch officials, providers, transportation and hospital emergency and trauma care facilities will reduce response times for the delivery of emergency care, assist in delivering appropriate care, and thereby prevent fatalities, substantially reduce the severity and extent of injuries, reduce time lost from work, and save thousands of lives and billions of dollars in health care costs;
  - (2) the rapid, efficient deployment of emergency telecommunications service requires statewide coordination of the efforts of local public safety, fire service and law enforcement officials, emergency dispatch providers, and transportation officials; the establishment of sources of adequate funding for ear-

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- rier and public safety, fire service and law enforcement agency technology development and deployment; the coordination and integration of emergency communications with traffic control and management systems and the designation of 9-1-1 as the number to call in emergencies throughout the Nation;
  - (3) emerging technologies can be a critical component of the end-to-end communications infrastructure connecting the public with emergency medical service providers and emergency dispatch providers, public safety, fire service and law enforcement officials, and hospital emergency and trauma care facilities, to reduce emergency response times and provide appropriate care;
  - (4) improved public safety remains an important public health objective of Federal, State, and local governments and substantially facilitates interstate and foreign commerce;
  - (5) emergency care systems, particularly in rural areas of the Nation, will improve with the enabling of prompt notification of emergency services when motor vehicle crashes occur; and
  - (6) the construction and operation of seamless. ubiquitous, and reliable wireless telecommunications

- 1 systems promote public safety and provide imme-
- 2 diate and critical communications links among mem-
- 3 bers of the public; emergency medical service pro-
- 4 viders and emergency dispatch providers; public
- 5 safety, fire service and law enforcement officials;
- 6 transportation officials, and hospital emergency and
- 7 trauma care facilities.
- 8 (b) Purpose.—The purpose of this Act is to encour-
- 9 age and facilitate the prompt deployment throughout the
- 10 United States of a seamless, ubiquitous, and reliable end-
- 11 to-end infrastructure for communications, including wire-
- 12 less communications, to meet the Nation's public safety
- 13 and other communications needs.

#### 14 SEC. 3. UNIVERSAL EMERGENCY TELEPHONE NUMBER.

- 15 (a) ESTABLISHMENT OF UNIVERSAL EMERGENCY
- 16 TELEPHONE NUMBER.—Section 251(e) of the Commu-
- 17 nications Act of 1934 (47 U.S.C. 251(e)) is amended by
- 18 adding at the end the following new paragraph:
- 19 "(3) Universal emergency telephone
- 20 NUMBER.—The Commission and any agency or enti-
- 21 ty to which the Commission has delegated authority
- 22 under this subsection shall designate 9-1-1 as the
- 23 universal emergency telephone number within the
- United States for reporting an emergency to appro-
- 25 priate authorities and requesting assistance. The

1 designation shall apply to both wireline and wireless 2 telephone service. In making the designation, the 3 Commission (and any such agency or entity) shall 4 provide appropriate transition periods for areas in 5 which 9-1-1 is not in use as an emergency telephone 6 number on the date of enactment of the Wireless 7 Communications and Public Safety Act of 1999.". 8 (b) SUPPORT.—The Federal Communications Commission shall encourage and support efforts by States to deploy comprehensive end-to-end emergency communications infrastructure and programs, based on coordinated statewide plans, including seamless, ubiquitous, reliable wireless telecommunications networks and enhanced wireless 9-1-1 service. In encouraging and supporting that deployment, the Commission shall consult and cooperate with State and local officials responsible for emergency services and public safety, the telecommunications industry (specifically including the cellular and other wireless telecommunications service providers), the motor vehicle manufacturing industry, emergency medical service providers and emergency dispatch providers, transportation 22 officials, special 9-1-1 districts, public safety, fire service and law enforcement officials, consumer groups, and hospital emergency and trauma care personnel (including emergency physicians, trauma surgeons, and nurses). The

- 1 Commission shall encourage each State to develop and im-
- 2 plement coordinated statewide deployment plans, through
- 3 an entity designated by the governor, and to include rep-
- 4 resentatives of the foregoing organizations and entities in
- 5 development and implementation of such plans. Nothing
- 6 in this subsection shall be construed to authorize or re-
- 7 quire the Commission to impose obligations or costs on
- 8 any person.

### 9 SEC. 4. PARITY OF PROTECTION FOR PROVISION OR USE

- 10 OF WIRELESS 9-1-1 SERVICE.
- 11 (a) PROVIDER PARITY.—A wireless carrier, and its
- 12 officers, directors, employees, vendors, and agents, shall
- 13 have immunity or other protection from liability in a State
- 14 of a scope and extent that is not less than the scope and
- 15 extent of immunity or other protection from liability that
- 16 any local exchange company, and its officers, directors,
- 17 employees, vendors, or agents, have under Federal and
- 18 State law (whether through statute, judicial decision, tar-
- 19 iffs filed by such local exchange company, or otherwise)
- 20 applicable in such State, including in connection with an
- 21 act or omission involving—
- 22 (1) development, design, installation, operation,
- 23 maintenance, performance, or provision of tele-
- 24 communications service (including 9-1-1 service);

- 1 (2) transmission errors, failures, network out2 ages, or other technical difficulties that may arise in
  3 the course of handling emergency calls or providing
  4 emergency services (including 9-1-1 service); or
- 6 ice provider or emergency dispatch provider, public
  7 safety, fire service or law enforcement official, or
  8 hospital emergency or trauma care facility of sub9 seriber information related to emergency calls or
  10 emergency services.
- 11 involving the release to a PSAP, emergency medical service
- 12 provider or emergency dispatch provider, public safety, fire
- 13 service or law enforcement official, or hospital emergency
- 14 or trauma care facility of subscriber information related
- 15 to emergency calls or emergency services.
- 16 (b) USER PARITY.—A person using wireless 9-1-1
- 17 service shall have immunity or other protection from liabil-
- 18 ity of a scope and extent that is not less than the scope
- 19 and extent of immunity or other protection from liability
- 20 under applicable law in similar circumstances of a person
- 21 using 9-1-1 service that is not wireless.
- (c) PSAP PARITY.—In matters related to wireless 9-
- 23 1-1 communications, a PSAP, and its employees, vendors,
- 24 agents, and authorizing government entity (if any) shall
- 25 have immunity or other protection from liability of a scope

1	and extent that is not less than the scope and extent of
2	immunity or other protection from liability under applica-
3	ble law accorded to such PSAP, employees, vendors,
4	agents, and authorizing government entity, respectively, in
5	matters related to 9-1-1 communications that are not
6	wireless.
7	(d) Basis for Enactment.—This section is enacted
8	as an exercise of the enforcement power of the Congress
9	under section 5 of the Fourteenth Amendment to the Con-
10	stitution and the power of the Congress to regulate com-
11	merce with foreign nations, among the several States, and
12	with Indian tribes.
13	SEC. 5. AUTHORITY TO PROVIDE CUSTOMER INFORMA-
14	TION.
15	Section 222 of the Communications Act of 1934 (47
16	U.S.C. 222) is amended—
17	(1) in subsection (d)—
18	(A) by striking "or" at the end of para-
19	graph (2);
20	(B) by striking the period at the end of
21	paragraph (3) and inserting a semicolon and
	paragraph (b) and morning a semicolon who
22	"and"; and

1	"(4) to provide call location information con-
2	cerning the user of a commercial mobile service (as
3	such term is defined in section 332(d))—
4	"(A) to a public safety answering point,
5	emergency medical service provider or emer-
6	gency dispatch provider, public safety, fire serv-
7	ice, or law enforcement official, or hospital
8	emergency or trauma care facility, in order to
9	respond to the user's call for emergency serv-
10	ices;
11	"(B) to inform the user's legal guardian or
12	members of the user's immediate family of the
13	user's location in an emergency situation that
14	involves the risk of death or serious physical
15	harm; or
16	"(C) to providers of information or data-
17	base management services solely for purposes of
18	assisting in the delivery of emergency services
19	in response to an emergency.".
20	(2) by redesignating subsection (f) as sub-
21	section (h) and by inserting the following after sub-
22	section (e):
23	"(f) AUTHORITY TO USE WIRELESS LOCATION IN-
24	FORMATION.—For purposes of subsection (c)(1), without
25	the express prior authorization of the customer, a cus-

tomer shall not be considered to have approved the use 2 or disclosure of or access to— "(1) call location information concerning the 3 user of a commercial mobile service (as such term is 4 5 defined in section 332(d)), other than in accordance 6 with subsection (d)(4); or 7 "(2) automatic crash notification information to 8 any person other than for use in the operation of an 9 automatic crash notification system. "(g) Subscriber Listed and Unlisted Informa-10 TION FOR EMERGENCY SERVICES.—Notwithstanding sub-11 sections (b), (c), and (d), a telecommunications carrier 13 that provides telephone exchange service shall provide information described in subsection (i)(3)(A) (including information pertaining to subscribers whose information is unlisted or unpublished) that is in its possession or control 17 (including information pertaining to subscribers of other carriers) on a timely and unbundled basis, under non-18 discriminatory and reasonable rates, terms, and conditions to providers of emergency services, and providers of emergency support services, solely for purposes of delivering or assisting in the delivery of emergency services."; 22 (3) by inserting "location," after "destination," 23 24 in subsection (h)(1)(A) (as redesignated by para-25 graph (2); and

1	(4) by adding at the end of subsection (h) (as
2	redesignated), the following:
3	"(4) Public safety answering point.—The
4	term 'public safety answering point' means a facility
5	that has been designated to receive emergency calls
6	and route them to emergency service personnel.
7	"(5) Emergency services.—The term 'emer-
8	gency services' means 9-1-1 emergency services and
9	emergency notification services.
10	"(6) Emergency notification services.—
11	The term 'emergency notification services' means
12	services that notify the public of an emergency.
13	"(7) EMERGENCY SUPPORT SERVICES.—The
14	term 'emergency support services' means informa-
15	tion or data base management services used in sup-
16	port of emergency services.".
17	SEC. 6. DEFINITIONS.
18	As used in this Act:
19	(1) Secretary.—The term "Secretary" means
20	the Secretary of Transportation.
21	(2) State.—The term "State" means any of
22	the several States, the District of Columbia, or any
23	territory or possession of the United States.
24	(3) Public safety answering point;
25	PSAP.—The term "public safety answering point"

- or "PSAP" means a facility that has been designated to receive 9-1-1 calls and route them to emergency service personnel.
  - (4) WIRELESS CARRIER.—The term "wireless carrier" means a provider of commercial mobile services or any other radio communications service that the Federal Communications Commission requires to provide wireless 9-1-1 service.
    - (5) ENHANCED WIRELESS 9-1-1 SERVICE.—The term "enhanced wireless 9-1-1 service" means any enhanced 9-1-1 service so designated by the Federal Communications Commission in the proceeding entitled "Revision of the Commission's Rules to Ensure Compatibility with Enhanced 9-1-1 Emergency Calling Systems" (CC Docket No. 94-102; RM-8143), or any successor proceeding.
    - (6) WIRELESS 9-1-1 SERVICE.—The term "wireless 9-1-1 service" means any 9-1-1 service provided by a wireless carrier, including enhanced wireless 9-1-1 service.
    - (7) EMERGENCY DISPATCH PROVIDERS.—The term "emergency dispatch providers" shall include governmental and non-governmental providers of emergency dispatch services.